

SUBSTANCE OF INTERVIEW

On June 5, 2007 Applicants' representative, Ron Schoenbaum, conducted a telephone interview with Examiner Joseph Avellino to discuss the outstanding Office Action. During the interview, Mr. Schoenbaum proposed addressing the 112 rejection of Claims 40, 47 and 57 by changing "404 error" to "HTTP 404 error" in these claims. Examiner Avellino indicated that this change would be acceptable.

With respect to the art-based rejection, Mr. Schoenbaum explained Applicants' position that Holzer (U.S. Pub. 2002/0059396), Messerly (U.S. Patent 5,941,944) and the other art of record does not disclose or suggest the following feature recited in Claim 44: "the error processing server identifies the alternate web page using a pre-specified hierarchy that specifies multiple types of alternate web pages, such that priority is given to a first type of alternate web page over at least a second type of alternate web page." Examiner Avellino suggested revising Claim 31 to more clearly recite this feature, and suggested adding similar language to the other independent claims. No other claims or references were discussed, no exhibits were presented, and no agreement was reached.